

United Auctions Australia

Buyers Guide

If you've bought at auction before, or for those of you who haven't, the auction process need not be intimidating. We've outlined the process in 5 easy steps to assist you.

STEP 1: REGISTER

Each time you participate and bid for a vehicle you must complete a **buyer registration form** available in the foyer and on our website. Submit to the cashier with photo identification to receive a buyer number.

- You cannot bid without first obtaining a **buyer number**
- Each time you attend an auction you require a new buyer number as it identifies you as the purchaser
- You can use your one buyer number to bid on multiple items at the same auction

STEP 2: BID ON THE VEHICLE YOU LIKE

To place a bid raise your buyer number or your hand high to gain the attention of the Auctioneer.

STEP 3: PAY YOUR DEPOSIT

If you are successful in an auction, a deposit is required after the fall of the hammer.

STEP 4: PAY THE BALANCE OWED

Finalise the balance of your invoice by the next business day. Pre-approval finance and insurance is available onsite, just see our staff.

STEP 5: COLLECT YOUR PURCHASE

Once you have finalised payment, your vehicle can be released. All purchases must be collected no later than 4:00pm the day after sale. UAA can arrange transportation anywhere, at anytime. Speak to one of our staff members, who will assist.

If there is anything we haven't answered for you, simply ask one of our staff.

USEFUL INFORMATION

All vehicles are driven through the auction lanes and are auctioned in the order they appear in the catalogue. Vehicles are road tested for basic driveability and the Road Test Report is displayed on each vehicle. Vehicles also have a thorough condition report.

All vehicles are WOVR checked. WOVR stands for Written off Vehicle Register and will only be sold through our Salvage Auctions if they appear on the register.

All vehicles are checked against PPSR, all titles are guaranteed.

LIVE INTERNET AUCTION

You can bid online via Simulcast for our vehicle auctions. Visit unitedauctions.net.au or speak to a staff member for registration details.

RESERVE PRICE

The reserve is the seller's expectation of price. The reserve price is not disclosed and is confidential.

AUCTION OUTCOME

The auction will continue until the item is sold, referred or passed in. Sold is identified by the fall of the hammer and the Auctioneer will announce "sold". If you are successful, you need to proceed to the Deposit Clerk next to the Auctioneer's stand or front reception and pay your deposit.

A vehicle will be referred if the reserve is not met, as the seller may be willing to negotiate. If you are the last bidder on a referred item, the Auctioneer will ask for your **buyer number** and for you to make your way to the Auctioneer's stand for negotiation. A 'lot' will be passed in if there is no bid. Offers can be made on items passed in.

UNREGISTERED VEHICLES

We can register some vehicles if we have a current safety certificate and the appropriate documentation to complete the sale. It is illegal to drive an unregistered vehicle. You can obtain an unregistered vehicle, please check with our staff for more information.

LOG BOOKS & ACCESSORIES

You may collect log books and accessories (where available) for up to seven days after your purchase. Books and accessories will be disposed of if not collected.

FREQUENTLY ASKED QUESTIONS

WHAT VEHICLES CAN I BUY?

All vehicles in the catalogue are available to purchase. Some auctions are exclusive to registered dealers or preferred invitees only and are identified. UAA also conducts Government and Public Auctions.

WHEN CAN I VIEW VEHICLES?

All vehicles can be viewed on unitedauctions.net.au at any time. Vehicles can also be viewed on site. Visit unitedauctions.net.au for viewing days and times.

CAN I TEST DRIVE VEHICLES?

For health and safety, you are unable to test drive vehicles. Vehicle engines may be started by our staff on your behalf.

CAN I PURCHASE A VEHICLE BEFORE AUCTION?

Yes. Some vehicles are available to purchase for a fixed price without having to participate in auction. Vehicles available will be clearly identified or ask a member of staff for assistance.

WHAT FEES DO I HAVE TO PAY?

A buyers fee of \$440 on all public auction vehicles purchased under the hammer is payable by all purchasers. A \$66 online live internet fee is payable if your bid is successful for buying online.

Dealers please refer to your member page for fees.

PAYMENT TYPES ACCEPTED

Payment can be made by Cash, Bank Cheque, EFT or Credit Card (UAA accepts VISA and MasterCard only). EFT funds must be cleared in our system before release. Credit Card payments must be made in person and a 2% processing fee is payable.



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For further information, visit www.unitedauctions.net.au or phone 1300 464 465.